



Navsari Agricultural University

Eru Char Rasta, Navsari – 396450 (Gujarat)

Short Term Tender Notice

Tender: Procurement for Internet Bandwidth and IP Sec VPN services at NAU.

[NAU/AABMI/IT/01-2018-19]

Period for Bid Document Downloading & Uploading	01/03/2019 to 18.00 Hrs. of 11/03/2019
The Last date for online tender submission	11/03/2019 up to 18:00 Hrs.
Last date for physical submission of tender fee, EMD and other documents by RPAD / Courier / Speed post.	12/03/2019 up to 18:00 Hrs.
Tender Fees	Rs. 1500
Earnest Money Deposit	Rs. 45,000
Bid Validity Period	210 Days
Online tender submission through	www.nprocure.com

Procurement (Group): Internet Bandwidth and IP Sec VPN services. The detail requirements, specifications of procurement and tender document will be published on website www.nau.in under tender section. If any future updates /corrigendum regarding tender will be there, it will be only published in website www.nau.in / www.nprocure.com during tender period. Bidder can participate in this tender through www.nprocure.com only.

Date: 01/03/2019

Principal, AABMI, NAU, Navsari



कृषिमुला त्रुद्धिः

Principal

ASPEE Agribusiness Management Institute
Navsari Agricultural University, Navsari-396450 (Gujarat)

Tender Document

Procurement for Internet Bandwidth and

IP Sec VPN services at NAU

[NAU/AABMI/IT/01-2018-19]

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Chapter 1: Tender Notice - NAU/AABMI/IT/01-2018-19

Procurement for Internet Bandwidth and IP Sec VPN services at NAU [NAU/AABMI/IT/01-2018-19]

Department of Information Technology is having role of providing services like Internet, Network Management and all other automation. This tender is intended to procure internet bandwidth and IP Sec VPN services in selected campuses of Navsari Agricultural University.

Period for Bid Document Downloading & Uploading	01/03/2019 to 18.00 Hrs. of 11/03/2019
The Last date for online tender submission	11/03/2019 up to 18:00 Hrs.
Last date for physical submission of tender fee, EMD and other documents by RPAD / Courier / Speed post.	12/03/2019 up to 18:00 Hrs.
Tender Fees	Rs. 1500

Participation in this tender, all items under this group is compulsory. Following groups of procurements are invited in this tender.

Procurement (Group)	EMD (In Rs.)	Bid Validity
Internet Bandwidth and IP Sec VPN services	45,000	210 Days

The detail requirements, specifications of procurement and tender document will be published on website www.nau.in under tender section. If any future updates /corrigendum regarding tender will be there, it will be only published in website www.nau.in / www.nprocure.com during tender period. Bidder may check www.nau.in / www.nprocure.com regularly during tender period. Bidder can participate in this tender through www.nprocure.com only.

Principal, AABMI,

NAU, Navsari

Chapter 2: Guidelines and Terms & conditions

1.	Contents of the tender document & Clarification of tender document	
	1.1	The parties are expected to examine all instructions, forms, terms and requirements in the tender document. Failure to furnish all information required by the tender document or submission of a bid not substantially responsive to the tender document in every respect will be at the party's risk and may result in the rejection of the bid.
2.	Amendment of tender document	
	2.1	At any time prior to the last date for receipt of bids, the Purchaser, may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective party, modify the tender document by an amendment.
	2.2	The amendment will be notified through website (www.nau.in / www.nprocure.com) to all prospective parties. So all the bidders are requested to regularly visit the Navsari Agricultural University website.
	2.3.	In order to afford prospective parties reasonable time in which to take the amendment into account in preparing their bids, the Purchaser may, at its discretion, extend the last date for the receipt of Bids.
3.	Bid Prices	
	3.1	The bidders should have to quote the prices in Indian Rupees for the each including installation, configuring, commissioning, labour, transportation and all taxes charges. Prices quoted must be firm and final and shall remain constant throughout the bid validity period of the contract and shall not be subject to any upward modifications, whatsoever.
	3.2	Travel expenditures of man power for installation and configuration will not be given by Navsari Agricultural University.
4.	Site Conditions	
	4.1	It will be imperative on each party to fully acquaint him with the Navsari Agricultural University building conditions and factors which would have any effect on the performance of the work and / or the cost.
5.	Selection of Bidders	
	5.1	Selection of bidder will be done on the basis of the overall grand total obtained.
6.	Documentation	
	6.1	The party shall supply the following documents at the time of Acceptance Test: Complete set of Technical/Operation and Maintenance Manual.
7.	Terms of Payment	
	7.1	The Bidder should specifically note that no advance payment will be made.
	7.2	The payment of all charges shall be made after installation and satisfactory completion of the work as specified.
8.	Rights	
	8.1	Right is reserved to accept or reject any or all tender without assigning any reasons thereof to NAU.

SEAL & SIGNATURE OF BIDDER

9.	Conditions for Internet Bandwidth and IP Sec VPN services	
9.1		The Bidder has to provide Internet Leased Line Bandwidth (Uncompressed and unshared) that means (1:1). It applied to Internet Bandwidth and IP Sec VPN services.
9.2		Leased Line must be terminated to Server Room, Navsari Agricultural University, Navsari and it has to install in server room through CAT6 cable. Similarly, all VPN node connectivity need to be install at a specified location using CAT6 cable.
9.3		Leased Line and IP Sec VPN connectivity must be installed and configured in SOPHOS Firewall (XG310 Model). ISP's technical person must know the configuration aspects in relation to this said Firewall.
9.4		35 Live IP addresses must be supplied.
9.5		ISP must cover all charges of installation and devices (tower, wireless device, router, etc). Navsari Agricultural University will not bear any extra cost.
9.6		The ISP must have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose. In any case both bandwidth down time will not be tolerated and if it happens supplier will lose security deposit and other necessary actions will be take place like selected bidder will be blacklisted by NAU and bidder has to pay back total tender amount with 10% penalty charges.
9.7		University will intimate important events to the supplier where special stand by bandwidth is expected for precautions to avoid fault situations.
9.8		Supplier has to commence and complete the installation as per the tender requirement within 7 working days after getting purchase order. The actual inquired service will commence from 1st April, 2019 only.
9.9		If supplier will not complete installation within the time limit it will be considered as failure in delivering services which result disqualifying from this tender and company would be black listed.
9.10		This service is inquired for the 2 years with quoted price of yearly rental charges. If service provider is not satisfactory delivering the services the contract will not be renewed. Rights of justifying service satisfaction will be with Navsari Agricultural University authorities.
9.11		The ISP should have a valid Class "A" License from DOT, GOI.
9.12		The ISP should possess a backup route for providing internet bandwidth in failure situation of main route.

SEAL & SIGNATURE OF BIDDER

Chapter 3: Bidder Information

1. Name of supplier / firm :
2. Complete postal address :
3. Telephone Number :
4. FAX Number (if any) :
5. E-mail address (if any) :
6. Sales Tax / Service Tax No.:
7. VAT / TIN No. :
8. GST No. :
9. PAN No. :
10. Registration No. :
11. Any other details:

We agree to abide by the terms and conditions of supply mentioned in this tender document.

Signature of Bidder
(With Stamp, Name & Designation)

Chapter 4: Technical Bid Document (Checklist Documents)

Sr. No.	Check List Documents	Remarks
1	Tender Fee: Demand draft of Rs. 1500/- (Non-Refundable).	Mandatory
2	EMD: Demand draft of Rs. 45000/- (Refundable).	Mandatory
3	Valid Registration Certificate of bidders firm. (Shop Act Registration / Partnership deed /Memorandum of article/Registration of firm / Small Scale Industry Registration).	Mandatory
4	Signed Copy of Chapter 2: Guidelines and Terms & conditions.	Mandatory
5	Signed Copy of Chapter 3: Bidder Information.	Mandatory
6	Signed Copy of Chapter 7: Specification, Requirement and Scope of work for procurement.	Mandatory
7	Last 2 Year Income Tax Returns of Assessment Year 2017-18 & 2018-19.	Mandatory
8	Original affidavit from the bidder that business entity is not blacked listed. (notarized on Rs. 100 stamp paper)	Mandatory
9	Class-A ISP License issued by Department of Telecom (DoT), Government of India.	Mandatory

Chapter 5: Tender Fee, EMD and Submission Address

Tender Fee: Bidder has to submit nonrefundable Tender Fee 1500 in the form of Bank Draft in favor of "Drawing and Disbursing Officer (DDO) ASPEE Agri. Mgmt. Inst. A/c", payable at Navsari. Tender fee is compulsory for tender participation, without which tenders will not be considered.

Earnest Money Deposit: Tender shall be accompanied by an earnest money, without which tenders will not be considered. The amount of EMD should be deposited in the form of Nationalized or Scheduled Bank Draft in favor of "Drawing and Disbursing Officer (DDO) ASPEE Agri. Mgmt. Inst. A/c", payable at Navsari. Bidder has to deposit EMD as per the participation in procurement group.

Procurement (Group)	EMD (In Rs.)
Internet Bandwidth and IP Sec VPN services	45,000

Refund of earnest money: The earnest money of unsuccessful tenderer will be refunded. The Earnest Money Deposit of successful tenderer will also be refunded after completion of purchase procedure.

Forfeiture of earnest money: The earnest money will be forfeited in the following cases:

- When Bidder withdraws or modifies the offer after opening of tender.
- When the Bidder does not deposit the security money after the work/purchase order is given.

Security Deposit: Successful bidder shall deposit security/performance guarantee money (5% of purchase/work order) in the form of Bank Draft in favor of "Drawing and Disbursing Officer (DDO) ASPEE Agri. Mgmt. Inst. A/c", payable at Navsari or Performance Bank Guarantee (25% of purchase/work order).

Refund of Security Deposit: The amount of security deposit will be refunded after completion of warranty period / service contract.

Forfeiture of Security Deposit: The security deposit will be forfeited in the following cases:

- When works/services are not successfully executed as per requirement mentioned in the tender document.
- When successful bidder terminate the works/services in during execution period.
- When any issue raised in quality or services during warranty period

Tender Fee, EMD and Tender Submission Address:

Principal,
ASPEE Agribusiness Management Institute,
Navsari Agricultural University,
Eru Char Rasta, Navsari- 396450 (Gujarat)

Chapter 6: Instructions to bidders for Online Tender Participation

1. All tender documents can be downloaded free from the website <http://au.nprocure.com> or <http://www.nprocure.com>
2. All bids should be submitted online on the website <http://au.nprocure.com> or <http://www.nprocure.com>
3. All bids should be digitally signed. For the details regarding digital signature certificate and related training involved the below mentioned address should be contacted

(n)Code Solutions
A division of GNFC
301, GNFC Infotower, Bodakdev,
Ahmedabad 380054 (India)
Tel. : +91 79 26857316 / 17 / 18
Fax : +91 79 26857321
Toll Free Number : 1-800-233-1010
www.ncodesolutions.com

4. The user can get a copy of instructions to online participation from the website <http://au.nprocure.com> or <http://www.nprocure.com>
5. The service provider should register on the website through the "New User" link provided at the home page, the registration on the site should not be taken as registration or empanelment or any other form of registration with the tendering authority.
6. The application for training and issue of digital signature certificates should be made at least 72 hours in advance to the due date and time of tender submission.
7. For all queries regarding use of digital signature certificate should be addressed to M/s. (n)Code Solutions.
8. For all queries regarding tender specifications and any other clauses included in tender should be addressed to personnel in tendering office address provided below

Principal,
ASPEE Agribusiness Management Institute,
Navsari Agricultural University,
Eru Char Rasta, Navsari- 396450 (Gujarat)
Email: itcell@nau.in, Phone: 02637-282960

Chapter 7: Specification, Requirement and Scope of work for procurement

Internet Bandwidth and IP Sec VPN services

Tender Item No.	Item Specification	Quantity
1.1	Internet Leased Line Bandwidth (Uncompressed and unshared) of 100mbps (1:1) at NAU Server Room located at Navsari.	1
1.2	Internet Leased Line Bandwidth (Uncompressed and unshared) of 10mbps (1:1) at NAU Bharuch Campus, along with IPSec VPN connectivity at NAU Server Room located at Navsari.	1
1.3	Internet Leased Line Bandwidth (Uncompressed and unshared) of 10mbps (1:1) at NAU Dediypad Campus, along with IPSec VPN connectivity at NAU Server Room located at Navsari.	1
1.4	Internet Leased Line Bandwidth (Uncompressed and unshared) of 10mbps (1:1) at NAU Waghai Campus, along with IPSec VPN connectivity at NAU Server Room located at Navsari.	1
1.5	Internet Leased Line Bandwidth (Uncompressed and unshared) of 10mbps (1:1) at NAU Paria Campus, along with IPSec VPN connectivity at NAU Server Room located at Navsari.	1

- Item 1.1 will be terminated with Firewall available at Navsari campus, while for Item 1.2,1.3,1.4,1.5 has to manage by successful bidder's routing devices, these routing devices cost / rental charges will not be paid by NAU.
- Bidder must be able to configure bandwidth and Live IP address at Firewall available on Navsari campus.
- Bidder has to arrange voltage stabilizer and UPS devices to secured their routing device due to major voltage fluctuation observed. NAU will not be responsible for damage of these routing devices.

SEAL & SIGNATURE OF BIDDER